Difficulty in Re-registration

It has come to our notice that the students were facing difficulty in registering on the Student Portal for submitting their re-registration form, because they were not receiving the OTP through email or mobile. The issue has been resolved, and now OTP is being successfully sent through email. OTP through mobile is being tested and shall be activated shortly.

There could still be cases where the email/mobile is incorrectly recorded or the student has changed the email/mobile. In such a case they may still face difficulty. In all such cases, the students may inform us for re-setting of your account / updating email ID or mobile number either by calling us on **0353 - 252 6818** or sending email on this Email id : **rcsiligurihelpdesk@ignou.ac.in**